

ORDER / INDENT FORM

Order Date : _____

Registration Date & IBA ID : _____

IBA Name (Full Name): _____

IBA Address : _____

IBA Contact Number : _____

IBA Identity Proof (enclosed copy) : _____

Country of Origin of Products: India

Description of Products and Services: _____

Total amount to be paid by Prospect/Consumer : (In Rs.) _____

(In words) _____

Time and Place for Delivery of Goods: _____

****In case an IBA or Customer find the purchased products defective or not entirely to their satisfaction, IBA/customer can exchange the products within 180 days from the date of purchase of the products or the IBA/customer can claim refund of the product cost/sums paid within 30 days from the date of purchase/invoice by returning the products purchased in saleable condition to SVL along with original invoice as per The Consumer Protection (Direct Selling) Rules, 2021. After the completion of 30 days up to 45th day from the date of purchase/invoice the refund shall be subject to deduction of 10% handling charges. After 45 days no refund shall be allowed. IBA's shall provide the same accurate information of Product Exchange and Refund Policy to their customers/prospects.**

Regarding any query you can contact our Smart Care Team at:

Toll Free: 1800-200-1122, Landline No: 0124-4784784

Timings: 9:00 am to 6:30 pm (On all working days)

Email: support@svpsl.in

Regarding any grievance, you can write to our Grievance Officer at: grievance@svpsl.in and same available at our website.

To Know more about us, login to: www.smartvalue.biz